

30 November 2009

Dr. Andre M.N. Renzaho, PhD, MPH
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By email: edallag@optusnet.com.au

ACMA references: ACMA2007/2307 & 2008/291; ACMA2008/285 and 2008/290
Investigation Nos: 1922 & 1953; 1952; and 1943

Dear Dr Renzaho

**Investigation – ATV Melbourne – *TEN News at Five* – 3 October 2007;
GTV Melbourne – *National Nine News* – 3 October 2007;
HSV Melbourne – *Channel Seven News* – 3 October 2007.**

As you are aware, the Australian Communications and Media Authority (the ACMA) has been investigating your complaints about the above programs.

The ACMA has determined that each of the licensees breached clause 4.3.1 (present factual material accurately) and that ATV Melbourne and GTV Melbourne also breached clause 4.4.1 (present news fairly and impartially) of the *Commercial Television Industry Code of Practice 2004*.

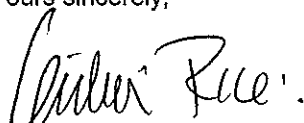
I attach, for your information, a copy of the Investigation Reports, including the decision and the reasons for the decision in each matter.

The ACMA has also decided to publish the investigation reports. Publication will include each report being published on the ACMA's website, in full. A summary of each report will also appear in a media release, in the ACMA's monthly newsletter, in *ACMAsphere*, as well as in the ACMA's Annual Report.

The ACMA treats all broadcasting complaints seriously and aims to investigate complaints thoroughly and impartially, and in a timely manner. However, if you have concerns about the way in which the ACMA conducted this investigation you may wish to make a complaint to the Office of the Commonwealth Ombudsman or seek independent advice about potential avenues of review. The Ombudsman can investigate complaints about the administrative actions and decisions of Commonwealth government agencies, including the ACMA. More information about the role of the Ombudsman and how to make a complaint is on the Ombudsman's website at: www.comb.gov.au or you can call 1300 362 072.

Thank you for bringing your concerns to the ACMA.

Yours sincerely,



Cecilia Rice
Project Manager
Investigations Section

Attachment: Investigation Reports 1922 & 1953; 1952; and 1943